

IMPORTANT - READ BEFORE PURCHASING SUPPORT SERVICE.

Do not purchase "Support Service" provided under this service agreement ("Agreement"), until you have carefully read the following terms and conditions.

Please take the time to read the following Terms and Conditions carefully before ordering a single or multiple (pack 3 or 5) of DiceLock Security Software Support Service ("Support Service"). Ordering your DiceLock Security Support Service indicates your acceptance of these terms and conditions. DiceLock Security, LLC. ("DiceLock Security ") and Customer here by agree that the following terms and conditions shall govern the delivery of support services by DiceLock Security to Customer under these terms and conditions with respect to applicable DiceLock Security Products ("Products") and where indicated with respect to third-party products and technologies. Subject to Customer's termination right as set forth in Section 4 below, ordering the Support Service indicates Customer's acceptance of the terms and conditions contained in this Service Agreement. This Service Agreement is effective upon receipt, acceptance and payment of Customer's order by DiceLock Security at payment date ("Commencement Date") at DiceLock Security's store. DiceLock Security will provide Support Services for the copies of the DiceLock Security software ("Licensed Software") under an End User License Agreement ("EULA") or Product Agreement ("PA") with DiceLock Security. Support Services will be provided to the person or entity designated as Licensee ("Licensee") on the EULA or PA. The definitions in the EULA or PA are incorporated by reference unless otherwise stated.

DICELOCK® SECURITY SUPPORT SERVICE AGREEMENT

SUPPORT SERVICES

The DiceLock Security software products for which Support Services is available are classified in two different Support Services options:

- Support Services for DiceLock Security FREE Products, and
- Support Services for purchased DiceLock Security Source Code Products.

Support Services are provided through Support Service Tickets, for each Support Ticket DiceLock Security provides resolution for one Support Service described. Support Services are sold in single or multiple Ticket, incident, (3 or 5) packs and can be used for qualified products by multiple users within one organization, although, each new incident as described will count towards decrementing the multi-pack.

DiceLock Security will provide the following Support Services to the Customer:

- (i) assistance with questions on installation and recommended platform configuration;
- (ii) assistance with questions on use of the Software APIs;
- (iii) assistance with questions on use of the Software Source Code, when proper Support Service product has been purchased;
- (iv) assistance with troubleshooting unexpected behavior for documented features;
- (v) interpretation of Software documentation;
- (vi) 24-hour access to web-based Support logging and tracking;

- (vii) 24-hour email tracking of Support tickets;
- (viii) responses to the Customers's reports (by electronic mail or DiceLock Security web based tools) of difficulties or problems with the software products and assistance in diagnosis of faults;
- (ix) DiceLock Security may provide without additional charge, revised or updated releases of the software products originally licensed when such revised or updated releases are made generally available by the Licensor of the software products. On provision of such releases by DiceLock Security will, all previous releases shall be replaced for all purposes by such new releases. In the event of non-acceptance of any such new releases by the Customer within a reasonable period of time following the date of the release, DiceLock Security will be relieved of its obligations hereunder;
- (x) DiceLock Security shall have no responsibility for hardware problems or software which has been subject to improper use, accident, neglect or modification;
- (xi) on-site consultation, if requested by Customer and subject to availability of DiceLock Security's technical staff, will be provided at DiceLock Security's then current standard rates plus reasonable associated expenses;
- (xii) the Customer will nominate technical contacts, within the organisation whom will be the point of contact between the Customer and DiceLock Security Support team.

DiceLock Security may notify the Customer that the problem could not be recreated, located or identified, if such is the case. If applicable DiceLock Security may notify Customer that the problem will not be resolved and the reason for this decision. If it is determined that there is no problem with the software products, DiceLock Security will so inform the Customer and in such case DiceLock Security reserves the right to not refund the Customer. Notwithstanding the provisions of this section, DiceLock Security makes no warranties that the Support Services provided hereunder will be successful in resolving any difficulties or problems or in diagnosing faults.

Support Services will not include:

- (i) on-site support;
- (ii) support for Licensed Software for which Software Support Service have been discontinued;
- (iii) issues caused by Licensee negligence or fault;
- (iv) issues resulting from use of DiceLock Security software in a manner not intended or approved by DiceLock Security;
- (v) issues resulting from third party hardware or software, installation, malfunction or use;
- (vi) issues that do not significantly impair or affect the operation of the Licensed Software;
- (vii) support for Licensed Software used on a computer or operating system other than that specified by DiceLock Security per the EULA or PA;
- (viii) support for software other than Licensed Software, or for any combination of Licensed Software and other software not covered by this Agreement;
- (ix) user education and training unless such can be reasonably enabled by a single Support Ticket; and

- (x) New Programs, New Versions and Documentation Updates are not included in the Support Services under this Agreement. These will be made available to the Customer subject to availability and for the then current price and licensing arrangements;
- (xi) issues or questions in areas other than specified in this Agreement.

When DiceLock Security believes that a reported problem is likely to fall outside of the scope of support provided under this Agreement, Licensee will be so advised, and DiceLock Security will provide an estimate of the costs for resolution of the issue. DiceLock Security will proceed with Consultation Services, under a Consultation Agreement, only upon Licensee's subsequent agreement with DiceLock Security non-contractual estimate, and will bill Licensee on a time and material basis when the issue is resolved. DiceLock Security also reserves the right to charge for unusual or excessive support person time in connection with Support Services provided under this Agreement.

DiceLock Security reserves the right to revise the content of this Agreement from time to time in order to, among many other things, comply with applicable law, regulations and tariffs. Revised rules will replace the older content and become effective after written notification to Customer.

Support Services will be delivered by a member of DiceLock Security's technical support team to the Support Contacts.

DiceLock Security Support team is available Monday through Friday, 10:00 am to 07:00 pm Central European Time (CET, GMT+01:00 or GMT+02:00 during Summer)-excluding weekends and observed Spain, Catalanian and local Holidays. Agreement-based web based support management area will be available 24 hours a day, 7 days a week and 365 days a year. Support availability may occasionally vary from stated hours due to downtime for systems and server maintenance, company events, and circumstances beyond the control of DiceLock Security.

Support Services are delivered in English only.

SUPPORT SERVICE CASE CLOSURE

A Support Service has reached resolution, and is considered fully performed under this Agreement, when you receive the following:

- (i) information that resolves a software problem;
- (ii) information that resolves the installation and recommended platform configuration;
- (iii) information that shows the use of the Software APIs;
- (iv) information that shows the use of the Software Source Code, when proper Support Service product has been purchased
- (v) information correcting the documentation provided;
- (vi) information that resolves unexpected behavior for documented features;
- (vii) information on how to obtain a patch(es) that will resolve a software problem;

- (viii) notice that a software problem is caused by a known, unresolved bug in the software;
- (ix) notice that a problem is caused by non-DiceLock Security provided software;
- (x) notice that the problem could not be recreated, located or identified;
- (xi) notice that the problem will not be resolved and the reason for this decision;
- (xii) notice that a problem has been identified as a hardware problem.

RESTRICTIONS

- (i) A single Support Service will be restricted to support on an issue that focuses on one aspect of the Product - e.g. use of a specific documented feature of the Product or assistance with a specific problem or error message. Should this issue involve other aspects of the Product, addressing other aspects constitutes a separate issue and requires an additional Support Service. A single Support Service may involve multiple web base tracking, emails and off-line research. DiceLock Security Support Engineers are responsible for determining what characterizes a single Support Service and communicating this to the Customer. DiceLock Security Support Engineers will make reasonable efforts to resolve the issue but DiceLock Security cannot guarantee that every issue will be resolved.
- (ii) Service and support will be provided, to Customer in accordance with the terms indicated in this document and on DiceLock Security's website. DiceLock Security has no obligation to provide service or support until DiceLock Security has received full payment of the corresponding single or multiple pack for the Support Service and Support Agreement(s). Terms, conditions, support features, procedures, pricing and support availability for future periods are subject to change at any time without notice and are available on DiceLock Security's website. Customer will be provided Support Services only for the DiceLock Security software product ("Product") in which the Support Agreement was purchased. Support availability for a particular Product version is subject to change at any time without notice.
- (iii) DiceLock Security may limit or terminate support service to, or may elect not to renew additional support if Customer uses the service in an irregular, excessive, abusive or fraudulent manner or uses Product(s) with third party software that is determined at DiceLock Security's sole discretion to be incompatible. Examples of such use include a high number of support requests that concern previously resolved issues and/or general usability, repeated posing of questions to which the answer is readily found in Product documentation, and discussion of issues that are not related to technical support.
- (iv) Coverage is non-transferable and is valid for the Customer only. Resale, assignment or transfer of Support Services is strictly prohibited, and will be grounds for termination or non-renewal of support.
- (v) DiceLock Security is not responsible for any lost or corrupted software or data. DiceLock Security strongly recommends that Customer maintain a complete data backup and disaster recovery plan.

CUSTOMER RESPONSIBILITIES

It is the Customer's responsibility under this Agreement to:

- (i) provide complete information to and cooperate with DiceLock Security's Support Engineer in resolving the problem Customer is experiencing. Information required by the Support Engineer may include, but not be limited to, the type of hardware you are using, the complete text of error messages and description of the problem for which you seek support and additional software or hardware you are using that falls outside the scope of coverage of this Agreement. Customer understands and agrees that the completeness and accuracy of the information provided to DiceLock Security may affect DiceLock Security's ability to assist you;
- (ii) provide adequate information and documentation to enable DiceLock Security to recreate the problem;
- (iii) cooperate with the Support Engineer to resolve the problem you are experiencing. Among other things, the Support Engineer may require that you reload firmware, software or configuration information in order to diagnose problems;
- (iv) take reasonable steps to ensure security in your contact with DiceLock Security, DiceLock Security reserves the right to refuse service if it reasonably suspects fraud;
- (v) verify the result of all program modifications or fixes, information supplied and deliverables made by DiceLock Security to assure that all calculations and data resulting from these modifications are correct;
- (vi) maintain a complete system, software and data backups and disaster recovery plan;
- (vii) maintain the equipment in a location that conforms to the environmental conditions required of the DiceLock Security product.

TERM AND TERMINATION

- (i) Absent early termination for the reasons stated herein, this Service Agreement shall have a term of one year or until all Support Service Tickets are used, whichever ever comes first, from the Commencement Date when purchased directly through DiceLock Security on-line store.
- (ii) Notwithstanding anything to the contrary herein, these Support Terms may be terminated by DiceLock Security for failure of Customer to pay DiceLock Security the Support Service Fee if such failure to pay continues for fourteen (14) days after DiceLock Security gives Customer written notice of such failure. DiceLock Security may also terminate these Support Terms if Customer materially breaches the terms of these Support Terms and fails to cure such breach within thirty (30) days of written notice thereof, except that a material breach of any license granted to Customer in the terms of use or end user license agreement applicable to the Software EULA or PA shall be grounds for immediate termination.
- (iii) Customer acknowledges that DiceLock Security has the right to discontinue the manufacture and development of any of the Software and the Support Services for any Software, including without limitation the distribution of older Software versions, at any time in its sole discretion, provided that DiceLock Security agrees not to discontinue the Support Services for the

Software during the current annual term of this Service Agreement, subject to the termination provisions herein. DiceLock Security reserves the right to alter these Support Services from time to time, using reasonable discretion but in no event shall such alterations result in

- a. diminished support from the level of support set forth herein;
 - b. materially diminished obligations for DiceLock Security;
 - c. materially diminished rights of Customer. DiceLock Security shall provide Customer with thirty (30) days prior written notice of any permitted material changes to these Support Services contemplated herein.
- (iv) Termination on occurrence of stated events, this Agreement shall terminate automatically on the occurrence of
- a. bankruptcy or insolvency of either party;
 - b. death of either party; or
 - c. assignment of this Agreement by Customer without the express written consent of DiceLock Security.
- (v) Termination by the Customer for default of the DiceLock Security, should DiceLock Security default in the performance of this Agreement or materially breach any of its provisions, the Customer, at the Customer's option, may terminate this Agreement by giving written notification DiceLock Security.
- (vi) Termination for failure to make agreed-upon payments, should the Customer fail to pay DiceLock Security all or any part of the fees set forth in this Agreement on the due date, DiceLock Security, at the DiceLock Security's option, may terminate this Agreement if the failure is not remedied by the Customer within thirty (30) days from the date payment is due.

SUPPORT ACTIVATION

All Support Services purchased from DiceLock Security on-line store will be deemed as activated on the day of payment ("Commencement Date"). Activation is performed automatically upon order confirmation, payment performed, and an email is received by Customer following successful purchase. DiceLock Security technical support access is performed through Customer access to its own DiceLock Security's web site Ticket Management area.

REFUND POLICY AND RETURNS

DiceLock Security may change this policy without prior written notice at any time, at DiceLock Security's sole discretion. Please refer to DiceLock Security's website for a current refund policy and returns. Customer may cancel this Agreement within 30 days of Commencement Date. Any refund will be determined by DiceLock Security based on the passage of time and/or the number of Support Services case closures performed at DiceLock Security's discretion. Customer must contact DiceLock Security Customer Service department for return processing and may not cancel this Agreement after thirty (30) days of Commencement Date except as provided by any applicable provincial or federal law which may not be varied by agreement.

RENEWALS

Support Services is/are paid up front and will expire one year from the Commencement Date or when all Tickets are used, all Tickets have been closed, whichever comes first. At time of renewal of single or multiple Support Service products, the renewal price will be determined as set by standard published pricing at DiceLock Security's on-line store at purchase time of corresponding Support Service product.

WARRANTY DISCLAIMER

DiceLock Security will use commercially reasonable efforts to provide the Support Services under this "Support Service" agreement in a professional manner, but DiceLock Security cannot guarantee that every question or problem raised by Customer can or will be resolved. DiceLock Security does not warrant that Customer's use of the Software will be uninterrupted or error free. Nothing in this Service Agreement shall be construed as expanding or adding to the warranty for the Software set forth in the Product EULA or PA or any other agreement with DiceLock Security governing use of the software. EXCEPT FOR ANY WARRANTY, CONDITION, REPRESENTATION, OR TERM TO THE EXTENT TO WHICH THE SAME CANNOT OR MAY NOT BE EXCLUDED OR LIMITED BY LAW APPLICABLE TO CUSTOMER IN ITS JURISDICTION, IN CONNECTION WITH THIS AGREEMENT, SERVICES RENDERED HEREUNDER AND SOFTWARE USED IN CONDUCTING SERVICES AND PARTS SUPPLIED PURSUANT HERETO, DICELOCK SECURITY MAKES, AND CUSTOMER RECEIVES, NO WARRANTIES OR CONDITIONS OF ANY KIND, EITHER EXPRESS, IMPLIED, OR STATUTORY, RELATED TO OR ARISING IN ANY WAY OUT OF THIS SERVICE AGREEMENT OR THE PROVISION OF MATERIALS OR SERVICES OR ANY OF THE DELIVERABLES OR OF ANY SYSTEM THAT MAY RESULT FROM THE IMPLEMENTATION OF ANY RECOMMENDATION DICELOCK SECURITY MAY PROVIDE UNDER THIS SERVICE AGREEMENT. DICELOCK SECURITY SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR NONINFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE. DICELOCK SECURITY'S SOLE OBLIGATION AND CUSTOMER'S SOLE REMEDY SHALL BE LIMITED TO DICELOCK SECURITY'S REASONABLE COMMERCIAL EFFORTS TO REPAIR OR REPLACE ANY DEFECTIVE PRODUCT. CUSTOMER ACKNOWLEDGES THAT DICELOCK SECURITY HAS NOT VERIFIED, AND CANNOT VERIFY, THAT THE TECHNICAL INFORMATION AND SERVICES PROVIDED HEREUNDER WILL BE VALID UNDER ALL CIRCUMSTANCES. ANY SOFTWARE FURNISHED TO YOU HEREUNDER ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED, IMPLIED, STATUTORY OR OTHERWISE INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, OR NONINFRINGEMENT.

LIMITATION OF LIABILITY

DICELOCK SECURITY DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH HEREIN, INCLUDING ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST OR CORRUPTED DATA OR SOFTWARE, OR THE PROVISION OF SERVICES AND

SUPPORT. DICELOCK SECURITY'S LIABILITY IN CONNECTION WITH THIS SERVICE AGREEMENT RENDERED HEREUNDER WHETHER FOR BREACH OF CONTRACT, TORT (INCLUDING WITHOUT LIMITATION, NEGLIGENCE), OR OTHERWISE, IS LIMITED TO THE AMOUNTS PAID BY CUSTOMER FOR THE SUPPORT SERVICE ORDERED BY CUSTOMER CORRESPONDING TO THE SERVICE. IN NO EVENT SHALL DICELOCK SECURITY HAVE ANY LIABILITY TO CUSTOMER NOR TO ANY THIRD PARTY FOR ANY SPECIAL, PUNITIVE, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES OF ANY KIND (INCLUDING WITHOUT LIMITATION LOST PROFITS, LOST REVENUE, LOSS OF DATA, COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, LOSS OF USE OF EQUIPMENT OR FACILITIES, OR INTERRUPTION OF BUSINESS, GOODWILL OR PROPERTY DAMAGE) ARISING IN ANY WAY OUT OF THIS SERVICE AGREEMENT UNDER ANY THEORY OF LIABILITY, WHETHER OR NOT DICELOCK SECURITY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THESE LIMITATIONS SHALL APPLY NOTWITHSTANDING THE FAILURE OF THE ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. YOU UNDERSTAND AND AGREE THAT ANY CONTENT, MATERIAL AND/OR DATA ACCESSED, TRANSMITTED, DOWNLOADED OR OTHERWISE OBTAINED IS DONE AT THE YOUR OWN RISK AND THAT DICELOCK SECURITY HAS NO LIABILITY TO YOU OR ANY THIRD PARTY AND YOU ARE SOLELY RESPONSIBLE FOR ANY CONTENT TRANSMITTED OR LOSS OF DATA THAT RESULTS FROM USE OF THESE SERVICES.

INDEMNIFICATION

You shall defend any action brought against DiceLock Security, its officers, directors, agents and employees, and shall pay all costs, liabilities, damages and legal fees finally awarded against DiceLock Security in, or paid in settlement of, such action, to the extent such action is based on a third-party claim: (i) where your modification, use or distribution based on DiceLock Security's Support Service are not in strict accordance with this Agreement; (ii) of any misrepresentation or any breach of any warranty, covenant or agreement on the part of you; or (iii) such third party claim or action against DiceLock Security is for injuries or damage to persons or property caused or claimed to have been caused by the negligent acts or omissions of your personnel while in the course of performing work under this Agreement; (iv) such claim or proceeding relates to any warranty, representation, liability limit, remedy, indemnity, or other obligation stated by you in its license agreement or other agreement between you and such third party.

EFFECT ON LICENSING AGREEMENT

This Support Service Agreement provides Customer with no rights in addition to or greater than those rights accorded Customer in its Licensing Agreement with DiceLock Security.

PROPERTY

The software, documentation and technical information as well as the modifications made under this Agreement shall at all times remain the property of DiceLock Security.

It is understood and acknowledged that the systems, specifications and any modifications contain information and programming techniques developed by DiceLock Security which Customer, by its acceptance shall agree not to divulge or in any other way grant to a third party, without the express prior written consent of DiceLock Security. Customer agrees that in order to get ownership over performed modifications, he must ask for DiceLock Security's Consulting Services.

GENERAL PROVISIONS

a. TRANSFERABILITY

Customer may not assign or transfer this Agreement, rights, duties or obligations without written consent from DiceLock Security and any attempted assignment without DiceLock Security's consent shall be null and void. DiceLock Security may assign all or any of its right and/or obligations under this Agreement to a third party.

b. SUBCONTRACT

DiceLock Security may subcontract any portion of the Support Services to third party contractors without prior consent of Customer, provided that DiceLock Security remains fully responsible to Customer for delivery of Support Services as set forth in this Agreement. Any such subcontractor will for all purposes be deemed to be an independent contractor of DiceLock Security and not a partner, agent or employee of DiceLock Security.

c. CRITICAL CONTROL APPLICATIONS

DiceLock Security specifically disclaims any liability for use of these Support Services in critical control applications (including, for example only, safety or health care control systems, nuclear energy control systems, security systems, or air or ground traffic control systems). Such use is entirely at the Customer's risk. You agree to defend, indemnify, and hold DiceLock Security harmless from and against any and all claims arising out of use these Support Services in such applications.

d. TRADEMARKS

DiceLock Security and other trademarks contained in the Software or Support Service materials are trademarks or registered trademarks of heir respective owners. Third party trademarks, trade names, product names and logos may be the trademarks or registered trademarks of their respective owners. You may not remove or alter any trademark, trade names, product names, logo, copyright or other proprietary notices, legends, symbols or labels in the Software or Support Service materials. This Service Agreement does not authorize you to use DiceLock Security's or its licensors' names or any of their respective trademarks.

e. DISPUTE RESOLUTION

The parties will attempt to resolve any claim, or dispute or controversy (whether in contract, tort or otherwise) against DiceLock Security, its agents, employees, successors, assigns or affiliates (collectively for purposes of this paragraph, "DiceLock

Security") arising out of or relating to this Agreement, DiceLock Security advertising, or any related purchase (a "Dispute") through face to face negotiation with persons fully authorized to resolve the Dispute or through mediation utilizing a mutually agreeable mediator, rather than through litigation. If the parties are unable to resolve the Dispute through negotiation or mediation within a reasonable time after written notice from one party to the other that a Dispute exists, the Dispute will be settled by binding arbitration in accordance with the then current law of the European Community, Spain or Catalonia, which would be in force. The Arbitration will be conducted before three (3) independent and impartial arbitrators. DiceLock Security will appoint one (1) arbitrator and the other party or parties will appoint one (1) arbitrator. The two (2) appointed arbitrators will then select a third arbitrator, who shall be the presiding arbitrator. The arbitration hearing shall take place in Tarragona, Spain. The arbitrators shall base their award on the terms of this Agreement, and will follow the law and judicial precedents that a Spain Judge sitting in the county of Amposta would apply to the Dispute. The arbitrators shall render their award in writing and will include the findings of fact and conclusion of law upon which their award is based. Judgment upon the arbitration award may be entered by any court of competent jurisdiction. The existence or results of any negotiation, mediation or arbitration will be treated as confidential. Notwithstanding the foregoing, either party will have the right to obtain from a court of competent jurisdiction a temporary restraining order, preliminary injunction or other equitable relief to preserve the status quo or prevent irreparable harm, although the merits of the underlying Dispute will be resolved in accordance with this paragraph.

f. DISPUTE RESOLUTION

The failure of either party to enforce at any time or for any period of time the terms or provisions of this document shall not be construed as a waiver of such terms or rights or any subsequent breach or any other right of such party thereafter to enforce each term contained herein.

g. PARTIAL INVALIDITY

If any term or condition is held void or unenforceable a court of competent jurisdiction, it shall be severed, and every other provision shall be enforced as if the void or unenforceable term or condition had never been a part hereof, the remaining provisions shall nevertheless continue in full force without being impaired or invalidated in any way. The parties agree the court is entitled to read the otherwise invalid provision as narrowly as is necessary to make it valid and enforceable to the full extent. Both parties hereby agree such scope may be judicially modified accordingly in any enforcement proceeding. Both parties agree that the covenants contained herein are necessary for protection of legitimate business interests and are reasonable in scope and content.

h. FORCE MAJEURE

DiceLock Security shall not be responsible for delays or failure of performance, under this Agreement, resulting from acts or causes beyond its reasonable control ("Force Majeure"). Force Majeure shall include, but not be limited to, acts of God, strikes, walkouts, riots, acts of war, epidemics, failure of suppliers to perform, governmental

regulations, power failures, earthquakes, or other disasters. DiceLock Security's performance will be suspended only for the duration of such Force Majeure.

i. COMPLIANCE WITH EXPORT CONTROL LAWS AND REGULATIONS

You acknowledge that the Support Service, deliverables, software and technical data received from DiceLock Security in accordance with the terms hereunder may be subject to European Community export and import controls and regulations, and in the performance of its obligations, you shall at all times strictly comply with all laws, regulations and orders, and agrees to commit no act which, directly or indirectly, would violate any European Community or other countries', regulations or orders. Customer agrees that you not directly or indirectly export, re-export, transfer or disclose any Product, Support Service, deliverables, software and technical data except in strict compliance with applicable European Community or proper Regional or National laws and regulations.

j. ATTORNEYS' FEES

If any action at law or in equity, including an action for declaratory relief, is brought to enforce or interpret the terms of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, which may be set by the court in the same action or in a separate action brought for that purpose, in addition to any other relief to which that party may be entitled.

k. TITLES AND HEADINGS

The titles and headings of the various sections and paragraphs in this Agreement are intended solely for reference and are not intended for any other purpose whatsoever or to explain, modify, or place any construction on any of the provisions of this Agreement.

ENTIRE AGREEMENT

The parties have read this Agreement and agree to be bound by its terms, and further agree that it, the Agreement between the Parties for Support Service shall constitute the complete, entire and exclusive Agreement of the parties relating to the subject matter contained herein and supersede all previous proposals, communications, oral or written, all negotiations, conversations, discussions or prior agreements between them relating to such subject matter. No representations or statements of any kind made by either party that are not expressly stated herein shall be binding on such party. Each party acknowledges that it is not entering into this Agreement on the basis of, and has not relied on, any representations not expressly contained herein. This Agreement represents the entire understanding between the parties with respect to the Support Service subject matter and may only be amended in writing by authorized representatives of both parties.